

Succeeding. The smart way.



ZEISS Smart Services

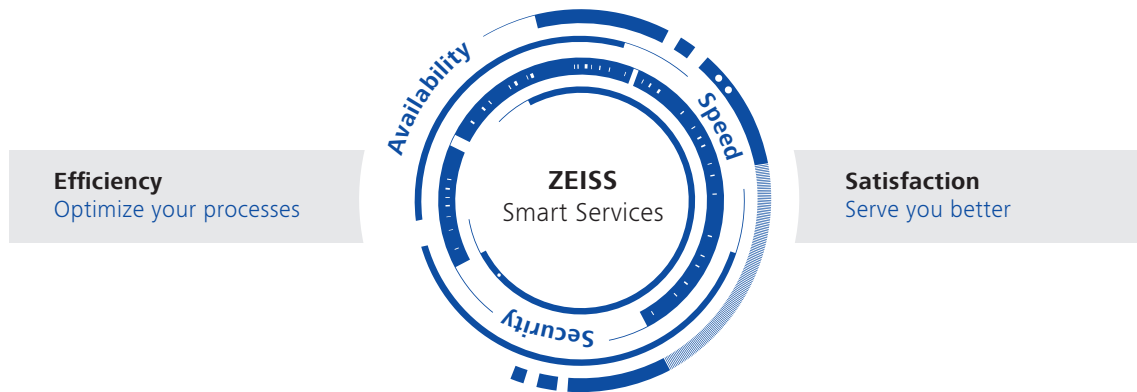


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Seeing beyond

ZEISS Smart Services

What's it all about?



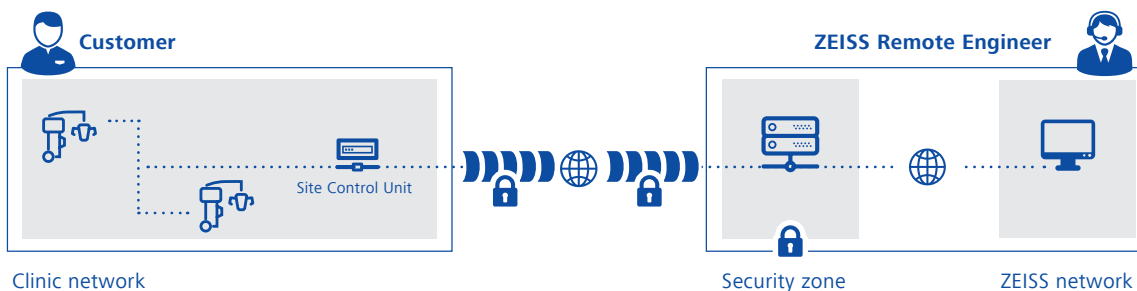
Enabled by the secure connection to your ZEISS product (e.g. KINEVO® 900 or TIVATO® 700), ZEISS Smart Services is our digital services offering to provide additional value. Today, ZEISS customers already benefit from our ZEISS Smart Services thanks to speedy, remote support that ensures reduced reaction times for concerns and increased system availability.

ZEISS Smart Services for you

You want	What does ZEISS Smart Services' provide?
Enhanced speed	<ul style="list-style-type: none"> Option of sending a diagnostic package to ZEISS with one click No need to wait for an on-site service visit to diagnose the system
Increased system availability	<ul style="list-style-type: none"> Remote identification of the right spare part in case of hardware defects Immediate support via remote desktop sharing
IT security	<ul style="list-style-type: none"> Cyber security implemented within architecture Certification according to international standards (e.g. ISO / IEC 27001)

* ZEISS Smart Services feature availability depends on product and country

ZEISS Smart Services architecture at a glance



For more information please get in touch with your ZEISS sales representative.

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